

December 1, 2023

Dear Employer,

Thank you for your continued support for employees who use public transportation to commute to work.

We are writing to let you know that Metrolink will be temporarily suspending all train service from December 26 to 29, 2023, to complete the final phase of a crucial modernization project. Regular service will resume on Saturday, December 30, 2023.

While we recognize the potential impact on businesses and commuters, this temporary service suspension is essential to ensure our transportation system's long-term reliability and effectiveness. We will use this time to clean, repair, and upgrade our rail network, including a new signal system that will provide better operational throughput and reliability for our trains. The required work will restrict access to LA Union Station and Metrolink's Central Maintenance Facility where passenger cars and locomotives are serviced daily.

We encourage riders, especially those who can work from home, to consider this alternative during the service suspension period. For those who need to commute, we are actively collaborating with our transit partners to identify alternative transportation options, and regular updates will be available on metrolinktrains.com/no-service.

Again, we sincerely apologize for any inconvenience the service suspension may cause and greatly appreciate your understanding as we work towards an improved and modernized system.

Regards,

The Metrolink Team

