



Customer Information

Customer Service

Call or text: **(800) 371-5465 (LINK)**

Speech and Hearing Impaired:

(800) 698-4833 (4TDD)

Mon-Fri 6:00 am – 10:00 pm

Sat-Sun 6:30 am – 8:00 pm

(Holiday hours may vary)

Security Operations Center

To report a safety or security concern, call or text:

(866) 640-5190

See something? Say something.

Emergency Notification System

To report emergencies at a rail crossing, call:

(888) 446-9721

(24 hrs/day)

Uber Voucher Request

To receive an Uber voucher code, please text:

VOUCHER + your train number to:

(800) 371-5465 (LINK)

(For example: VOUCHER 123)

Telephone numbers are clickable.

Download the Metrolink Mobile App at metrolinktrains.com.



If you or someone you know needs support now, call or text 988 or chat:

988lifeline.org