

METROLINK MATTERS

METROLINK NEWS AND EVENTS



Metrolink rewards riders with discounts at community businesses

Ride Metrolink like you always do – and now get discounts from businesses in the communities where you live and work. We've partnered with businesses along our lines to create **Metrolink Rewards**. The program offers Metrolink riders exclusive discounts on items ranging from bicycles to French cuisine at businesses conveniently located near stations.

Get off at the Claremont Station and head to paper crafts store Stamp Your Heart Out, located in Claremont Village, at 141 C Harvard Ave. Just present your valid Metrolink ticket to receive 10 percent off your purchase.

In downtown Burbank, enjoy 10 percent off sweet and savory crepes, sandwiches and salads at The French Crepe Company, located at 108 E. Palm Ave.

Upland riders can explore Scavenger's Treasure, at the intersection of 9th and 2nd streets in historic downtown Upland, in search of vintage toys, jewelry and more—all available at a 15 percent discount to Metrolink riders.

(Continued on page 6)



The Last Drop Cafe, Claremont

Turn Your Metrolink Ticket Into Big Discounts with Metrolink Rewards

>>Click Here for More Details



Downtown Burbank
Map
N Front St
N Valley St
N Main St
N Hollywood Blvd
W Magnolia Blvd
E Magnolia Blvd
N 1st St
Burbank
Golden
S First
Downtown Burbank Metrolink
Google

Metrolink Rewards
Discounts Accepted Here
Find out more at metrolinktrains.com

Metrolink Rewards

- The French Crepe Company**
Present your valid Metrolink ticket to receive 10% off.
- North End Pizzeria**
Present your valid Metrolink ticket to receive a free Fountain Drink with Any Meal Purchase.
- Ecosway**
Present your valid Metrolink ticket to receive 30% off initial visit and member price for subsequent visits.
- Pronto Italian Fashion**
Present your Metrolink ticket and receive 10% off any purchase.



Your security is Metrolink's priority

"People want a safe, hassle-free ride to and from work. My job is to help make that happen," said Kevin Scroggins, Metrolink's new Security Manager.

Scroggins works with the L.A. County Sheriff's Department, which contracts with Metrolink to provide security at the station platforms and on the trains. The L.A. County Sheriff's Department has a special unit dedicated solely to Metrolink security. Scroggins has been working with the department to direct Metrolink's

(Continued on page 5)

Events and promotions

County fairs

Fiestas Patrias

J.A.M. Sessions

Route 66 Rendezvous

(See page 4)

Inside 2 • Burbank Regional Intermodal Transit Center
• Track and rights-of-way responsibility
• Special Labor Day service on the AV Line

3 • Connectivity

4 • Events and promotions

5 • Safety always matters

6 • Indulge in weekend fun for only \$10
• Ride together
• Aloha Friday

• Summer fun all over the Metrolink system
• Fun for Sudoku fans

800-371-5465 (LINK)

metrolinktrains.com

Breaking ground at the Burbank Regional Intermodal Transit Center

On Friday, July 6, Glendale Mayor Frank Quintero, L.A. County Supervisor and Metro Chairman Michael D. Antonovich, and others gathered for the groundbreaking of the Burbank Regional Intermodal Transit Center (RITC). The transportation hub will connect the Bob Hope Airport and the adjacent Metrolink Station via a moving elevated walkway. The RITC will also connect travelers to a new rental car facility, bus terminals and bicycle storage. The environmentally friendly RITC, which is expected to eliminate the need for 700,000 annual vehicle trips on local streets, includes solar panels on its roof that will generate clean energy. The transit center is scheduled to open in summer 2014.



In a shared system, responsibility entails coordination and communication

You are a regular rider and you know there are a lot of trains out there running over a lot of track. Amtrak and freight trains seem common too. But who takes care of all that track, and who responds if there is trouble?

Metrolink shares tracks with numerous entities, and thus responsibility for what happens on the tracks and railroad rights-of-way is divided and shared among us all.

Metrolink operates through a six-county, 512 route-mile network. The system is governed by the Southern California Regional Rail Authority (SCRRA), a joint powers authority representing the transportation commissions of Los Angeles, Orange, Riverside, San Bernardino and Ventura counties. Further, we share tracks with numerous railroads and rail transit providers.

In our system, Metrolink controls and maintains over 300 miles of tracks, BNSF owns 67 miles, Union Pacific owns 55 miles and North County Transit District owns 19 miles. Each entity maintains the tracks it owns. For example, part of the distance covered by Metrolink's Riverside Line is maintained by Union Pacific, while BNSF maintains parts of the Orange County, Inland Empire-Orange County and 91 lines.



Beyond the tracks, there is responsibility for the rights-of-way. Rights-of-way in Ventura County sections of the Metrolink system are maintained by the Ventura County Transportation Commission, and responsibility for rights-of-way on the Ventura County Line from Chatsworth to Burbank is split, with one

side belonging to the Los Angeles County Metropolitan Transportation Authority (Metro) and the other to Union Pacific. Metro is responsible for rights-of-way from Palmdale to L.A., and L.A. to Claremont, while Claremont to San Bernardino is the responsibility of the San Bernardino Associated Governments.

The Metrolink-owned tracks are maintained by contractor VTMI. VTMI also removes vegetation and debris, and trims trees to ensure compliance with FRA guidelines for signal visibility. To minimize delays to trains, VTMI does a great deal of this work at night and on weekends. VTMI is also ready 24/7 to respond to any concerns related to the tracks and rights-of-way. If an issue is brought to our attention in an area that is not Metrolink's responsibility, we inform the

responsible agency so that they can resolve it.

Our priority is to get you where you need to be, smoothly and safely.

Special Labor Day service offered exclusively on the Antelope Valley Line

Metrolink will offer two round-trips between Lancaster and L.A. Union Station on Labor Day, Monday, September 3. Tickets may be purchased at Ticket Vending Machines, and can also be used for a free connection to Metro Rail and most connecting

bus lines. Regular commuter service will resume on Tuesday, September 4. For schedules and information, call 800-371-5465 (LINK) or visit metrolinktrains.com. No other Metrolink service will be offered on this day.



Connectivity

New express bus service between Palm Desert and Metrolink's Riverside-Downtown Station

SunLine Transit Agency, in partnership with the Riverside Transit Agency, will operate new express bus service between Palm Desert and downtown



Riverside beginning in early September. The weekday commuter service will run from Palm Desert Mall and Thousand Palms near I-10 to the Riverside-Downtown Metrolink Station, the downtown Riverside bus-transit center, Omnitrans and UC Riverside, with stops along the way at the Morongo Casino and Cabazon outlet malls as well as in Beaumont, Banning and Moreno Valley. A mix of federal and local funds will support the service, which will expand the service provided by existing RTA CommuterLink Route 210. Riders will receive free or discounted transfers on connecting trips.

Special weekday bus service to supplement Antelope Valley Line trains starting in early August

On August 6, new weekday bus service supplementing existing Metrolink train service will be available free of charge to Metrolink riders with a valid pass who want to travel from Newhall to Palmdale. The service, called the TRANSPORTER, is part of a two-year pilot program funded by L.A. County Supervisor Antonovich and operated by the Antelope Valley Transit Authority.

Four round-trips beginning and ending at the Metrolink Palmdale



and Newhall stations will supplement midday Antelope Valley Line train service. Northbound buses will stop at the Vincent Grade/Acton Station by request only. Southbound buses will not stop at the Vincent Grade/Acton Station. From the Newhall Station, the TRANSPORTER also connects to Santa Clarita Transit's local bus system and commuter bus system to North Hollywood, where Metro's Red and Orange lines end.

To ride the TRANSPORTER, simply show the bus driver your Metrolink ticket as you board. Standard bus-only fares are \$4 each way, plus 25 cents for a transfer to Santa Clarita's new North Hollywood service.

The TRANSPORTER will not operate on New Year's, Memorial, Independence, Labor, Thanksgiving and Christmas days. Visit metrolinktrains.com for Antelope Valley Line station and schedule information.

Connect from train to plane for free!

Just another benefit of riding Metrolink: travel free on convenient buses and shuttles between select Metrolink stations and Southern California airports.

LAX—Metrolink Monthly Pass holders can ride the FlyAway bus between LAX and L.A. Union Station for free. Metrolink Monthly Pass holders with a flight boarding pass for that day can hop aboard a Union Station FlyAway bus to/from LAX at no additional cost.



FlyAway buses run every day of the year and every 30 minutes during peak hours. They pick up and drop off at Bus Bay 9 at L.A. Union Station's Patsaouras Plaza. At LAX, look for the green signs that indicate a FlyAway stop and then board the bus heading to L.A. Union Station.

Bob Hope Airport—A free shuttle will transport you between the Burbank-Bob Hope Airport Metrolink Station and the airport. At the station, simply pick up the airport telephone and ask the operator for a shuttle pick-up. From the airport, board a Lot D shuttle and tell the driver that you would like to be dropped off at the train station across the street.

There is also complimentary shuttle service between the Bob Hope Airport and the Downtown Burbank Metrolink Station. At the airport, request a SuperShuttle ride at the shuttle island to the Downtown Burbank Metrolink Station. To catch a ride from the station to the airport, make advance reservations (recommended) by calling 800-224-7767. Immediate or after-hours service can be arranged by calling 818-558-3179.

John Wayne Airport—The City of Irvine iShuttle connects the Tustin Metrolink Station and John Wayne Airport. Riders presenting a valid Metrolink ticket or pass can ride free. Visit irvineshuttle.net for more information.

Rail 2 Rail: Metrolink/Amtrak partnership gives you more train options

The Rail 2 Rail program allows Metrolink Monthly Pass holders along the Orange and Ventura



County corridors to travel on Amtrak Pacific Surfliner trains within the station pairs of their pass at no additional charge, including Saturday and Sunday. All Metrolink ticket types are accepted on Amtrak trains between Bob Hope Airport and L.A. Union Station. Visit metrolinktrains.com/rail2rail for more details.

Events and promotions

It's County fair season. Metrolink can take you there.

Ventura County

This year Metrolink will provide special service to the Ventura County Fair on August 4 and 11 so you can have a chance to join in on all the excitement. Metrolink will operate three round-trips from Chatsworth, with stops at Simi Valley, Moorpark, Camarillo and Oxnard, to the Seaside Park Fairgrounds. The special service is sponsored by the Ventura County Transportation Commission and Seaside Park.

Entertainment will include motor sports, a rodeo and performances by Joan Jett and the Blackhearts, Frankie Avalon, En Vogue, Grupo Pesado and many more. Plus, there will be lots of food and drink, art and agriculture exhibits and all kinds of fun.

Special train tickets can be purchased in advance at the Camarillo, Moorpark and Simi Valley city halls, or on a first-come, first-served basis at the train stations on the day of travel. Metrolink Monthly Pass holders and children under 5 ride for free. Weekend Passes will not be accepted. Special One-Way and Round-Trip tickets range from \$5 to \$7 and \$10 to \$14, respectively. For more information, visit metrolinktrains.com/vcfair or call 800-371-5465 (LINK).

L.A. County

The L.A. County Fair—North America's largest—is celebrating its 90th season August 31 to September 30 with a traveling circus, a celebration of California history, a flower and garden pavilion and more. The fair's End of Summer Concert Series will feature Carly Rae Jepsen, Styx and Mariachi USA, along with a demolition derby and freestyle motocross championships.

Just hop on a weekend San Bernardino Line train to the special Fairplex Platform. On Saturdays and Sundays during the fair, Metrolink will make a special stop at the Fairplex Platform, between the Pomona and Covina stations. A free shuttle will take you to the fair gate. Please allow 30 to 45 minutes to travel

to the train station from the fair at the end of the day. Visit metrolinktrains.com for detailed information as the event draws near.

Fiestas Patrias

Experience the largest Mexican Independence Day celebration in the state of California. The weekend of

September 15 and 16, L.A.'s historic Olvera Street will be bustling with thousands of people ready to celebrate. Join them for live music, dancing, games and Mexican cuisine on Olvera Street, the birthplace of Los Angeles, just across the street from L.A. Union Station.

J.A.M. Sessions at Old Town Newhall

Make music with your neighbors at a J.A.M. Session in Old Town Newhall. Presented by Ford Theatres, J.A.M. Sessions let you move to the beat or try out a new instrument with the supportive guidance of talented artists. These free events are open to people of all ages and all levels of experience. August offerings

include bluegrass, hip-hop dance, swing and Bollywood. J.A.M. Sessions will be held at 24274 Main St. in Old Town Newhall's Arts District, just blocks from the Newhall Metrolink Station. Learn more at metrolinktrains.com/jam_session

23rd Annual Stater Bros. Route 66 Rendezvous

Downtown San Bernardino is revving up to host the 23rd annual Stater Bros. Route 66 Rendezvous, Southern California's largest cruisin' classic car show. The event is free to attend and will cover 35 blocks of downtown San Bernardino with spectacular classic cars from September 13 through 16.

Ride Metrolink to the San Bernardino Station and connect for free with your valid Metrolink ticket to Omnitrans route 1 to get to the event in downtown San Bernardino.

For more information, visit metrolinktrains.com/route66



Ventura County Fair



Fiestas Patrias



L.A. County Fair



J.A.M. Sessions



Route 66 Rendezvous

METROLINK SAFETY ALWAYS MATTERS



Be track smart

In 2009, September was dedicated Rail Safety Month when California passed Resolution No. 10, a bill promoting education about railroad hazards intended to eliminate accidents in the future. Unfortunately, California continues to lead the nation in trespassing fatalities (62 in 2011) and highway grade crossing fatalities (27 in 2011).

Trespassing on a railroad's private property and along railroad rights-of-way is the leading cause of rail-related fatalities in America. Nationally, more than 550 trespass fatalities and nearly as many injuries occur each year, the vast majority of which are preventable. Be track smart – review the following tips and share them with friends and family.

1. Cross safely! The safest place to cross railroad tracks is at a public crossing – designated by the cross buck. Look both ways and listen before crossing train tracks. Expect a train at any time.



2. Don't be distracted. Refrain from using your cell phone, iPod or other music players when you're near train tracks; texting also can be a deadly distraction near the tracks. Trains are quieter than you think, travel faster than they appear and do not run on set schedules.

3. Never race a train. If you see a train coming, don't try to "beat" it; stay off the tracks. Remember, an approaching train will always be closer and moving faster than you think.

4. Do not trespass. For your safety, do not hang out or socialize near rail property; rail property is no place for pedestrians. Tracks, trestles and train yards are all private property.

5. Never walk, bike, jog or run down a train track; it's illegal and dangerous. Remember, rails and recreation don't mix!

Your security is Metrolink's priority (Continued from page 1)

security efforts, such as passenger security and fare enforcement.

Scroggins is using his extensive educational and work background to guide his strategy. He holds a bachelor's degree in criminal justice and a master's degree in public administration. He spent a decade in the U.S. Marine Corps, and he served 16 years in the Los Angeles Police Department (LAPD), working in everything from gang and narcotics units to undercover operations. He also coordinated the LAPD's mobile field forces outside the 2000 Democratic National Convention. More recently,

he served as chief of the Inglewood Unified School District Police Department and as a captain in the Palos Verdes Estates Police Department.

One pilot initiative that Scroggins has been spearheading is promoting safety at railroad rights-of-way. The Security Department is collaborating with the LAPD, CHP and social-service agencies to help relocate homeless people who have been



sleeping near the tracks into transitional housing. Sleeping near train tracks poses obvious safety risks, which is why Metrolink is focusing on safety and security near the rights-of-way.



Indulge in weekend fun for only \$10

For just \$10, ride anywhere in the Metrolink system where weekend service is offered, from 7 p.m. on Friday until 11:59 p.m. on Sunday. Check metrolinktrains.com for departure times. And don't forget: Monthly Pass holders can ride free on weekends.



Ride together

Travel with a group and enjoy discounted rates!



School group travel

Teach students the fun and value associated with public transit by taking Metrolink to your next field-trip destination. K-12 school groups can travel together for \$3 per person. Reservations must be made six weeks prior to travel by calling 800-371-5465 (LINK). Some restrictions apply.

Recreational group travel (school groups excluded)

Groups of 15 to 50 are eligible for \$11 Round-Trip Tickets or vouchers per person, plus a \$2.50 processing fee per order. Tickets and vouchers are valid for all ages, for same-day travel. If you plan on traveling exclusively throughout the Metrolink system, it is recommended that you order a group voucher. But if you plan to make connections, you should purchase the group ticket because it's valid for transfers to most local bus and rail transit operators. Reservations must be made in advance by calling 800-371-5465 (LINK). Some restrictions apply.

Aloha Friday – no work 'til Monday

Starting in August, Metrolink Customer Engagement Representatives in Hawaiian-print shirts will help you say, "Aloha Friday!" They'll entertain you with Metrolink trivia and more. Visit metrolinktrains.com for more information.

Summer fun is all over the Metrolink system

Take the train to summer fun throughout the Metrolink system.

Adrenaline junkies will want to head to Six Flags Magic Mountain. From the Newhall Station, take Santa Clarita Transit route 1 & 2 or 4 & 14 to the McBean Regional Transit Center (MRTC). From there, transfer to route 3 & 7 directly to Six Flags.

If Hollywood is more your style, take Metrolink to L.A. Union Station, and then connect to the Metro Red Line to get to Hollywood & Highland and enjoy a movie at the iconic Grauman's Chinese Theatre. The Red Line will also take you to Universal City for a day of exploring cinema magic at Universal Studios.



Fun for Sudoku fans

Are you a Sudoku lover? Try Metrolink's version of the popular puzzle, designed especially for you by Metrolink. Instead of the numbers 1 through 9, use the nine letters that spell *Metrolink*.

		M			L		
	O			T		I	
K			M	L			R
		E		I		N	
	I		R		T		K
		R		M		E	
O			I		K		E
	M			L			T
		K				O	

Metrolink rewards... (Continued from page 1)

Finding rewards near you is easy when you register for *My Metrolink*, which allows you to customize your metrolinktrains.com experience. Every time you plan a trip using metrolinktrains.com, you'll see a list of rewards available at the stations you're traveling to and from. You can also go to metrolinktrains.com/stations, click on a station name and see a list of rewards near that station on the left side of the page.

Stay informed about the latest rewards offers by subscribing to Metrolink's monthly Offers and Promotions e-newsletter at metrolinktrains.com.

To receive your *Metrolink Rewards* discount, simply present a valid Metrolink ticket or pass to the vendor at the time of purchase.

METROLINK MATTERS

Editor-in-Chief: Delana Gbenekama

Contributors: Tracy Berge, Jessica Hoffmann and Yena Jeon

Designer: Harlan West/HWDS

Send comments or story ideas to metrolinkmatters@scrra.net or to Metrolink/SCRRRA, One Gateway Plaza, 12th Floor, Los Angeles, CA 90012.

Published by Metrolink Communications

HWDS 2/12

Printed on recycled paper with soy ink.