



Metrolink Makes Safety History by Installing Onboard Cameras

Last month, Metrolink became the first railroad system in the country—passenger or freight—to install inward-facing video cameras. This landmark safety action is part of our continuous effort to enhance the safety and security of our trains for our thousands of passengers, crew members, and railway workers, as well as for all residents of Southern California.

The new technology, called a Locomotive Digital Video Recorder System, includes three cameras per locomotive—an outward-facing camera that records activity in front of the train and two inward-facing cameras that record the control panels and human activities inside the locomotive cab.

The system also picks up sound inside the cab.

The system has been activated in each of our 52 locomotives. This equipment will also be included in the 57 new Crash Energy Management-equipped lead passenger cab cars that we will place into service in the coming year.

We installed these cameras to prevent dangerous and inappropriate activity, including text messaging and allowing unauthorized persons in the cab—safety concerns that were revealed during the National Transportation Safety Board's hearing on last fall's tragic collision in Chatsworth. The cameras will also help us confirm that our trains are being operated properly. The installation of inward-facing video cameras was a key recommendation of the independent Commuter Rail Safety Peer Review Panel convened last fall by the SCRRRA Board of Directors.

The system adds unique technological features to our extensive safety-testing program, which assesses the ongoing performance (Continued on page 2)



From Left to Right: Mayor Antonio Villaraigosa, SCRRRA Board's Vice Chairman Richard Katz, Chairman Keith Millhouse, CEO David Solow, and board member Greg Pettis announce the activation of Metrolink's onboard-camera program at a press conference held at the Central Maintenance Facility in Los Angeles, California.

Automatic Train Stop Technology Activated

Applying yet another layer to our broad public-safety effort, Metrolink activated Automatic Train Stop (ATS) technology at 49 additional priority locations throughout our rail system last month. With the addition of these new locations, there are now 105 ATS inductors on SCRRRA's member agency-owned routes in Orange County, the San Gabriel Valley, the Antelope Valley, and Ventura County.

What is ATS? The system includes magnetic inductors placed next to the track at locations where trains approach a curve or permanent speed change. The ATS system sounds an alarm and triggers a flashing alert on the engineer's control panel when the train passes over the inductor. If the engineer doesn't push a button acknowledging the alert within approximately eight seconds, the train brakes are automatically applied. ATS will provide greater awareness for our engineers and will create a higher level of protection on our trains.

We received expedited approval from the Federal Railroad Administration for this expanded ATS program as another important

(Continued on page 2)



Nonstop FlyAway® Bus Service between Irvine and LAX Starts November 16

Starting this month, it will be easier than ever for Orange County residents and visitors to fly via LAX. On November 16, a nonstop FlyAway bus will start whisking passengers between the Irvine Metrolink Station and Los Angeles International Airport. Existing FlyAway buses (traveling between LAX and L.A.'s Union Station, Van Nuys, and Westwood) already remove hundreds of thousands of cars annually from local roads, while making it convenient and affordable for L.A. residents to get to and from LAX. Now Orange County residents will have the same convenient option, with six daily trips in each direction on 22-seat, compressed-natural-gas buses.

The fare for each one-way, 50-mile trip is \$25 per adult; up to two students in grades eight and under may ride free with each paying adult (must show student ID). Children under five ride free. Passengers must pay upon boarding with a credit or debit card. The Irvine Station, located at 15215 Barranca Parkway, offers 500 surface parking spaces where FlyAway passengers can park for free for up to 30 days. Like Union Station, the Irvine Station offers various transit options, including Metrolink, Amtrak, Orange County Transportation Authority buses, and local shuttle services.

Daily departures from the Irvine Station are scheduled at 4:45 a.m., 6:45 a.m., 8:45 a.m., 10:45 a.m., 12:45 p.m., and 4:45 p.m. Riders will be dropped off at each LAX terminal on the upper/departures level. Buses will leave the lower/arrivals level of LAX terminals en route to Irvine at 9:45 a.m., 11:45 a.m., 3:45 p.m., 5:45 p.m., 7:45 p.m., and 9:45 p.m.

For more information, visit lawa.org/flyaway.



Onboard Cameras (Continued from page 1)

of train operations and personnel. The cameras also provide a superior way to document compliance with all mandated safety rules and conditions on the right-of-way.

As with any new program, we have strict policies and procedures in place to safeguard the system and ensure that the audio and video recordings are used only for authorized purposes or as required by law.

While adding this new digital-video technology is another milestone in our multifaceted public-safety program, it certainly will not be the last. "Safety" is constantly evolving. There will always be new ideas to explore, new innovations to pursue, and new technologies to harness. Metrolink's unwavering commitment to safety as our top priority is shared by our Board, member agencies, staff, contractors, and community partners throughout the Southland.

Automatic Train Stop Technology (Continued from page 1)

safety measure while we continue to fast-track the development and deployment of Positive Train Control—the ultimate train-stopping technology—which is not yet available for complex urban markets like Southern California.

Emergency Pull

The emergency pull located in Metrolink passenger cars is to be used to stop the train in the event of an emergency. The handle should not be used for medical emergencies. In the event of a medical emergency, please contact your conductor. Misuse of the handle will result in a fine or imprisonment.



Disney On Ice presents Worlds of Fantasy

Metrolink Riders Save \$5 off Tickets

Join in the non-stop fun when *Disney On Ice* presents *Worlds of Fantasy* brings four magical Disney stories right to your hometown! This action-packed ice spectacular showcases beloved characters from Disney/Pixar's *CARS* and Disney's *Tinker Bell*, *The Lion King* and *The Little Mermaid*.

Audiences will journey to the mystical world of Pixie Hollow to meet Tinker Bell and all her fairy friends; race through Radiator Springs with Lightning McQueen Mater and the crew of *CARS*; trek across the African Pride Lands with Simba; and dive under the sea with Ariel and Sebastian. World-class skating, breathtaking set design, and amazing animatronics make *Disney On Ice* presents *Worlds of Fantasy* an unforgettable experience for the whole family!

Prior to each performance, families will be treated to the *Disney Princess Pre-Show*, an exclusive collection of enchanting ball gowns and mementos from the Disney Princess stories. This bonus experience is complimentary with ticket purchase and includes a special appearance by a Disney Princess.

But the non-stop fun goes even farther as *Disney On Ice* partners with Metrolink. Train passengers can SAVE \$5 and purchase tickets for \$11, \$15 and \$20 (regular prices \$16, \$20 and \$25).

This offer is valid only for the following venues, dates and show times. Other performances are available at regular prices. Other restrictions apply. Visit ticketmaster.com for details.

There are three ways you can purchase tickets and SAVE!

1. Present your Metrolink ticket or pass at one of the Arena Box Offices.
2. Visit Ticketmaster.com/train and enter the code TRAIN.
3. Call Ticketmaster at (800) 745-3000 and mention the code TRAIN.

Show Times—SAVE \$5.00

Staples Center: Thursday, December 17 – Sunday, December 20, 2009

Friday	11:00 a.m.	7:30 p.m.
Saturday	12:00 p.m.	

Honda Center: Tuesday, December 22 – Sunday, December 27, 2009

Wednesday	1:00 p.m.	7:30 p.m.
Thursday	1:00 p.m.	4:30 p.m.
Friday		4:30 p.m.
Saturday	12:00 p.m.	

Citizens Business Bank Arena: Wednesday, December 30, 2009 – Sunday, January 3, 2010

Thursday	1:00 p.m.	4:30 p.m.
Friday		3:30 p.m.

Saturday	12:00 p.m.
----------	------------

Long Beach Arena: Wednesday, January 6 – Sunday, January 10, 2010

Thursday	7:30 p.m.
Friday	11:00 a.m.
Saturday	12:00 p.m.

Ticket Information:

Public On-Sale: Sunday, November 8

Prices: \$16, \$20, \$25, \$45 (VIP), \$65 (Front Row)

Service charges, handling and facility fees may apply

Free holiday fun for everyone!



The 2009 Metrolink Holiday Toy Express® Train Is Coming to Town

On Saturday, November 21, Santa, Mrs. Claus, and their friends will board Metrolink's Holiday Toy Express to bring cheer to Southern California. For the 13th consecutive year, Santa's glittering train will travel from city to city, entertaining families and collecting toys for those in need of some holiday goodwill. The 47-city tour will visit six counties (San Bernardino, Riverside, Ventura, Orange, San Diego, and Los Angeles) and bring a brightly packaged gift to Metrolink communities—a 450-ton train decorated with holiday displays and 50,000 twinkling lights that delivers a live musical performance, Santa, and community fun.

Before you head out to your local station to enjoy this free holiday treat, please remember to bring a new, unwrapped toy to donate to the Southland Firefighters' "Spark of Love" toy drive, supported by Metrolink and KABC Channel 7. Local firefighters typically collect more than 100,000 toys annually for the toy drive during Metrolink's Holiday Toy Express season. All toys collected will be distributed by firefighters to families in their local communities who may not be able to afford gifts this holiday season.

Straight from the North Pole, Metrolink's Holiday Toy Express Train will kick off the holiday celebration at the Rancho Cucamonga Station on Saturday, November 21, before visiting the Fontana, San Bernardino, and Rialto stations later that evening. Watch for the arrival of the Holiday Toy Express at various Metrolink stations on Fridays, Saturdays, and Sundays through December 20. Just check the schedule, call (800) 371-LINK (5465), or visit metrolinktrains.com to find a station near you.

While Santa's sleigh is magic, his train can't run in the rain. In the event of bad weather, please call Metrolink's customer-service line at (800) 371-LINK (5465) to find out whether your hometown visit will be rescheduled.

Santa would like to thank his 2009 sponsors, including Union Pacific Railroad; Connex Railroad (a division of Veolia Transportation); Bombardier; United Taxi; Los Angeles County Supervisor Don Knabe; the cities of Buena Park, Moorpark, Montclair, San Clemente, and Fullerton; the Depot at Santa Ana; the Fullerton Chamber of Commerce; the Downtown Burbank Partnership; and the Los Angeles Newspaper Group (LANG).

SPONSORS OF METROLINK'S HOLIDAY TOY EXPRESS

METROLINK

Connex Railroad

A DIVISION OF
VEOLIA
TRANSPORTATION



City of Buena Park
City of Moorpark
City of San Clemente
City of Fullerton
Fullerton Chamber of Commerce

HWDS & Associates, Inc.

Schedule:

NOVEMBER:

Saturday, November 21

Rancho Cucamonga	5:00 p.m.
Fontana	6:05 p.m.
San Bernardino	7:15 p.m.
Rialto	8:15 p.m.

Sunday, November 22

Simi Valley	5:00 p.m.
Chatsworth	6:00 p.m.
Northridge	7:00 p.m.
Van Nuys	8:15 p.m.

Friday, November 27

Buena Park	6:45 p.m.
Norwalk/Santa Fe Springs	7:35 p.m.

Saturday, November 28

North Main Corona	5:00 p.m.
Downtown Riverside	6:45 p.m.
Riverside-La Sierra	7:45 p.m.

Sunday, November 29

Pedley	5:00 p.m.
East Ontario	5:50 p.m.
Downtown Pomona	6:45 p.m.
Industry	7:35 p.m.
Montebello/Commerce	8:30 p.m.

DECEMBER:

Friday, December 4

Newhall	7:30 p.m.
Sylmar/San Fernando	8:30 p.m.

Saturday, December 5

Tustin	5:45 p.m.
Irvine	6:30 p.m.
Laguna Niguel/Mission Viejo	7:30 p.m.
San Juan Capistrano	8:30 p.m.

Sunday, December 6

San Clemente North	5:45 p.m.
Camp Pendleton USMC	7:15 p.m.
San Clemente Pier	8:45 p.m.

Friday, December 11

Glendale	6:00 p.m.
Downtown Burbank	7:00 p.m.

Saturday, December 12

Anaheim	5:15 p.m.
Orange	6:00 p.m.
Santa Ana	7:00 p.m.
Fullerton	8:30 p.m.

Sunday, December 13

Montalvo	5:00 p.m.
Oxnard	5:45 p.m.
Camarillo	6:30 p.m.
Moorpark	7:30 p.m.

Friday, December 18

Covina	7:30 p.m.
El Monte	8:30 p.m.

Saturday, December 19

Baldwin Park	5:30 p.m.
Claremont	7:00 p.m.
Montclair	7:45 p.m.
Upland	8:30 p.m.

Sunday, December 20

Lancaster	5:00 p.m.
Palmdale	6:00 p.m.
Vincent Grade/Acton	6:45 p.m.
Via Princessa	8:15 p.m.

Sign Up for Metrolink's New E-Newsletters

Interested in finding out about Metrolink's promotions and special discounts? Curious about state-of-the-art Positive Train Control (PTC) technology and how SCRRA is developing this vital train-stopping system? Learn more and stay in the loop by subscribing to Metrolink's free e-newsletters: **Metrolink Events and Promotions** and the **Metrolink Positive Train Control (PTC) Newsletter**. To subscribe, visit metrolinktrains.com and navigate to the "News" section on the top horizontal menu, then click on the link for "E-Newsletter Signup" or go to metrolinktrains.com/e-newsletter. Subscribers have the ability to manage their subscriptions and unsubscribe at any time. SCRRA respects your privacy, and does not distribute your information to third parties.



H1N1—6 Ways You Can Stay Healthy

The health and safety of our passengers is our top priority, and the H1N1 influenza virus continues to be reported throughout Southern California. We would like to remind you of these steps recommended by the Department of Homeland Security's guide, "Planning for 2009 H1N1 Influenza," to prevent infection with H1N1 or the seasonal flu.

You can protect yourself and others by following these key action steps:

1. Maintain a healthy lifestyle; attention to rest, diet, exercise, and relaxation helps maintain physical and emotional health.
2. Wash your hands frequently with soap and water for 20 seconds (as long as it takes to sing "Happy Birthday") or use an alcohol-based hand cleaner if soap and water are not available. Be sure to wash your hands after coughing, sneezing, or blowing your nose.
3. Avoid touching your nose, mouth, and eyes. Germs spread this way.
4. Cover your coughs and sneezes with a tissue, or cough and sneeze into your upper sleeve. Dispose of tissues in no-touch trash receptacles.
5. Wash your hands or use alcohol-based hand sanitizer after coughing, sneezing, or blowing your nose.
6. Stay home if you feel sick! If you are sick with a flu-like illness, stay home. Symptoms of flu include fever (a temperature at or above 100 degrees Fahrenheit or 38 degrees Celsius) or chills and cough or sore throat. Additional symptoms of flu include runny nose, body aches, headache, tiredness, diarrhea, and/or vomiting. The Centers for Disease Control and Prevention recommends that workers stay home if they are sick with flu-like illness until at least 24 hours after they are free of fever without the use of fever-reducing medicines.

For more information, contact your local or state health department or visit flu.gov. The CDC is available 24 hours a day at (800) CDC-INFO (232-4636), (888) 232-6348 (TTY), and cdcinfo@cdc.gov.

Tour the Entire Metrolink System in One Day!

Mark your calendars for Thanksgiving Friday

How far can you travel within the Metrolink system in a single 12-hour period? On the day after Thanksgiving, Southern California Transit Advocates (SO.CA.TA) will find out—and you're welcome to join them!

On Friday, November 27, SO.CA.TA and friends will spend the day traveling in all directions on the Metrolink system. The tour will hop from line to line and visit stations in Los Angeles County, Orange County, the Inland Empire, and Ventura County. This "study tour" of the Metrolink system will explore how Metrolink functions not only as a commuter service, but also as a way to get around the entire Southland region.

SO.CA.TA is a volunteer-based nonprofit organization that advocates for better public transit throughout Southern California. They investigate existing transit systems through fun field research like the "Day After Thanksgiving Study Tour" and conduct policy-advocacy campaigns such as a call to extend the Metro Purple Line further west along Wilshire Boulevard.

To participate in the "Day After Thanksgiving Study Tour," use Metrolink's new low-fare Friends and Family 4-Pack tickets (see restrictions below). Each Friends and Family 4-Pack costs \$29 for four persons for a full day of touring. On Friday, November 27, simply arrive at the ticket vending machine at the east portal of Union Station (near Metro headquarters) between 7:30 and 7:50 a.m., and meet your host, SO.CA.TA's Kimberleigh Richards! (If you are not part of a group of four and haven't already purchased a Friends and Family 4-Pack, Ms. Richards will help facilitate a group for you at this time.)

So join in the fun—it is a chance to help improve public transit in your region with an all-day, all-Metrolink experience!

For more information, visit socata.net.

SO.CA.TA's "Day After Thanksgiving Study Tour" Itinerary

7:30–7:50 a.m.: Arrive at Los Angeles Union Station; purchase tickets

8:00 a.m.: Travel on Orange County Line Train 600 from L.A. Union Station to Orange

9:32 a.m.: Travel on Inland Empire/Orange County Line Train 800 from Orange to San Bernardino

11:00 a.m.: Travel on San Bernardino Line Train 321 from San Bernardino to L.A. Union Station

12:30 to 1:10 p.m.: Lunch break at L.A. Union Station (lunch not included in fare)

1:10 p.m.: Travel on Ventura County Line Train 109 from L.A. Union Station to Moorpark

2:30 p.m.: Travel on Ventura County Line Train 116 from Moorpark to Glendale (via Burbank)

3:55 p.m.: Travel on Antelope Valley Line Train 211 from Glendale to Lancaster via Burbank

5:50 p.m.: Travel on Antelope Valley Line Train 222 from Lancaster to L.A. Union Station

7:50 p.m.: Arrive at L.A. Union Station

For those who do not wish to participate in the full tour, SO.CA.TA can guide you to optional exit points at L.A. Union Station at 12:30 p.m. and 3:40 p.m.

Restrictions for the FF4P include the following:

- Valid for Saturday, Sunday, Thanksgiving, Thanksgiving Friday, or New Year's Day travel only
- Up to four persons may travel together, as a group, not separately, on the FF4P
- Not transferable to Amtrak Pacific Surfliner trains
- Not valid for free transfers to EZ Transit Pass operators including the Metro rail lines and buses
- No refunds

Metrolink will run LIMITED SERVICE on Thanksgiving Day. To view the special holiday schedule, please visit metrolinktrains.com. Have a safe holiday!



Friends & Family 4-Pack



Save on Anaheim Ducks Tickets with the Track Pack

Experience the excitement of Anaheim Ducks hockey and save! With the Track Pack you'll get a ticket to the game, plus a hot dog and soda, all for as little as \$18.50! That's a savings of nearly \$10 off the regular price! And with the station only three blocks from Honda Center, the train is a great way to get to the game.

The Ducks have made it to the Stanley Cup play-offs every season for the past four years! And with the combination of young stars like Ryan Getzlaf, Corey Perry, and Bobby Ryan with talented veterans like Saku Koivu, Teemu Selanne, and Captain Scott Niedermayer, it's a great season to join the Ducks as they continue their quest for the cup! Search eligible games, check train schedules to and from Anaheim, and get your Track Pack now at anaheimducks.com/trackpack. For more information, visit metrolinktrains.com and click on "Special Events."

Photo of Ryan Getzlaf • Photo courtesy of Anaheim Ducks

Metrolink Discounts at L.A. Live



The Grammy Museum and ESPN Zone discount offer has been extended through December 31, 2009. Please visit metrolinktrains.com and click on "Special Events" to print out the online coupon.



RAILROAD GRUB: EL TROCADERO IN OLD TOWN NEWHALL

Disembark at the Newhall Station, and you're in charming Old Town Newhall. With brick sidewalks, a weekly farmers' market, and a monthly art walk, this revamped Main Street is rich with history and community. Bronze saddles in the sidewalk commemorate Newhall's heritage as a filming location for Hollywood westerns. And the quaint district includes shops ranging from an Italian deli to a florist that reflect the diversity of Newhall's present.

At the heart of Old Town Newhall is El Trocadero Mesquite Steakhouse. The original El Trocadero opened in Sonora, Mexico, half a century ago. It's been family-run for generations, and in 1988 husband-and-wife team Raul and Dora Bojorquez opened their second—and only U.S.—location in Newhall. El Trocadero offers something different from most Southern California Mexican restaurants: authentic Sonoran cuisine. Instead of loading plates with rice and beans and melting cheese over every item, El Trocadero focuses on light, mouth-watering entrées, offering steaks, halibut, and more cooked over a mesquite grill.

Enjoy freshly made guacamole in the expansive dining room or on one of two patios. There's also a lounge with a full bar and big-screen TV.

Go, Clipper Nation!

The 2009–10 season promises to be very exciting this year! The addition of Blake Griffin—the number-one draft choice—to an already exciting core of young players including potential All-Stars Eric Gordon, Al Thornton, and DeAndre Jordan creates a strong foundation for an exciting future for the Clippers. Mix that young group with established veterans like Baron Davis and Marcus Camby, and the Clippers are undoubtedly contenders for a play-off berth in the ever-competitive Western Conference.

Metrolink riders can get a 50 percent discount on tickets for the following 15 home games. Just go to ticketmaster.com/promo/p3mvtv to order your tickets online; use the special promo code "METRO."

- 11/13 vs. Toronto Raptors
- 11/20 vs. Denver Nuggets
- 12/8 vs. Orlando Magic
- 12/13 vs. San Antonio Spurs
- 1/10 vs. Miami Heat
- 1/20 vs. Chicago Bulls
- 2/6 vs. San Antonio Spurs
- 2/24 vs. Detroit Pistons
- 3/3 vs. Phoenix Suns
- 3/15 vs. New Orleans Hornets
- 3/28 vs. Golden State Warriors
- 4/4 vs. New York Knicks
- 4/7 vs. Portland Trail Blazers
- 4/10 vs. Golden State Warriors
- 4/12 vs. Dallas Mavericks

Visit metrolinktrains.com for more information and to learn how to take public transportation to the game.



Photo courtesy of the Clippers



METROLINK MATTERS

Editor-in-Chief: Angela M. Starr
Contributors: Charlene Ariza, Tracy Berge,
Naomi Goldman, Jessica Hoffmann
Designer: Harlan West/HWDS
C.E.O.: David Solow

Director, Communications and Development: Steve Lantz
Manager, External Communications: Francisco Oaxaca
Send comments or story ideas to metrolinkmatters@scrra.net
or to Metrolink Matters, 700 S. Flower St., Suite 2600, Los Angeles, CA 90017.
Published by the External Communications Department.



Printed on recycled paper
with soy ink.