Happy New Year!

As I look ahead to a new decade, I see great opportunity. You know what a difference it makes to sit comfortably on our trains while you whiz by the gridlock on our region’s freeways. My goal for this decade is that many more of your friends, family and neighbors can access the convenience of Metrolink. It’s a healthier way to get around this vast region – for you and for our communities. So we’ll do all we can to expand our service and make that happen.

In just eight years, Southern California will be on the world stage when the Olympic and Paralympic Games are played here. Millions of visitors will come, eager to explore all that Southern California has to offer – and Metrolink will be ready.

By 2028, we expect to have realized the vision of our Southern California Optimized Rail Expansion (SCORE) initiative (Metrolinktrains.com/SCORE) which will give you more frequent trains, enhanced safety at crossings and much more. And we will have a commuter rail system we can be proud of as we greet our world guests.

Along the way, we’ll continue to enhance your experience by adding Wi-Fi and other amenities important to you, while making connections to your final destination more seamless. At the same time, we are aggressively pursuing our zero emissions (near) future. I’m happy to have you along for this ride.

ACHIEVE THE TOP 5 NEW YEAR’S RESOLUTIONS

Have you set a New Year’s resolution? Recent studies indicate a mere 8% of people actually achieve them. Metrolink can help improve that rate!

1. **EXERCISE** — When you take Metrolink you’re walking more! From your car to the train. From the train to the Metro. From the Metro to your workplace. And back! To help you track your progress, use a step counter.

2. **SPEND MORE TIME WITH FAMILY AND FRIENDS** — Aside from providing convenient transportation to destinations across Southern California, Metrolink offers a rewarding experience for your whole family. Instead of sitting in freeway traffic, play a game together on-board the train. Also, taking the train allows you to connect with new friends!

3. **PREPARE FOR A CAREER CHANGE** — For many people, finding a new job is their goal for the new year. Use your time on the train to earn a new degree or certificate or use the time to work on your resume and search for new job openings.

4. **TRAVEL MORE** — How does a getaway to one of Southern California’s most desirable beaches sound? Metrolink can get you there without the added costs of gas and parking. Plus, you can enjoy unlimited rides on Saturday or Sunday for just $10.

5. **BE BETTER TO THE ENVIRONMENT** — Want to reduce your carbon footprint? Take Metrolink. Our customers help reduce 130,000 metric tons of CO2 equivalent greenhouse gas emissions annually and reduce over 339 million vehicle miles traveled from roadways.
The 15th Annual Museums Free-For-All returns to Southern California on Sat., Jan 25 letting you enjoy free admission to over 40 museums. Explore the arts, culture and science and get there using your Metrolink monthly pass, or the weekend day pass that’s just $10 per person. Both Metrolink tickets include hundreds of free transfers to bus, subway and light rail lines across Southern California.

**NATURAL HISTORY MUSEUM**
Explore LA and the world at the National History Museum. At the La Brea Tar Pits, learn about dinosaurs, gems, minerals and horticultural treasures, and see the only ice age fossil site in the world! The adjacent William S. Hart Museum flashes you back to the 1920s with a collection of movie props, authentic Native American artifacts and western themed art. Take any Metrolink line that runs to LA Union Station, then connect to the Purple or Red line to Civic Center/Grand Park station.

**MUSEUM OF CONTEMPORARY ART**
Experience new art mediums through exhibits by artists such as Porras-Kim and permanent exhibits of art from the 1950s through today. Take any Metrolink line that runs to LA Union Station, then connect to the Red or Purple line to Civic Center/Grand Park station.

**ORANGE COUNTY MUSEUM OF ART**
Discover new perspectives through the masterpieces of revered modern and contemporary artists. Take the Orange County Line or IEOC Line to the Santa Ana Station for easy access to the museum.

**POMONA COLLEGE MUSEUM OF ART**
Absorb a diverse range of exhibitions that highlight contemporary, historic and cultural art, some of which are paired with scholarly publications. Take the San Bernardino Line to Claremont Station for easy access to the museum.

**RANCHO SANTA ANA BOTANIC GARDEN**
Discover the largest botanic garden dedicated to California native plants – spread across 86 acres in Claremont. Take the San Bernardino Line to Claremont Station to get there.

**THE MUSEUM OF TOLERANCE**
This is the only museum of its kind in the world. Visitors are challenged to understand the Holocaust in contemporary and historical contexts and visitors’ hearts and minds are challenged to assume positive change. Take any Metrolink line that runs to LA Union Station, then connect to the Metro Rapid Line.

*Participating on Sunday, January 26

Find the list of participating museums at [socalmuseums.org/free-for-all](http://socalmuseums.org/free-for-all) and plan your trip at [metrolinktrains.com](http://metrolinktrains.com).
On Nov. 22, a Metrolink train struck an abandoned motor home on the railroad tracks in Santa Fe Springs. Thankfully, there were no serious injuries!

Upon impact, the motor home caught fire. Fire fighters were called immediately to extinguish the flames. The conductor, Johnathan Macias, took immediate action to ensure everyone on that train was safely evacuated. He sat down with Metrolink Matters (MM) to share his account of what happened.

Metrolink Matters (MM): What went through your mind as you were helping passengers evacuate the train?

Johnathan Macias (JM): The safety of everyone. I didn’t want anyone to get injured. It was important to get everyone off the train in an orderly fashion. The safety of everyone on the train – my engineer, Oscar Flores and the passengers – were my number one priority. I was very glad that no one was injured. It could have been a lot worse.

Metrolink Matters (MM): What advice can you give to other conductors during an incident?

Johnathan Macias (JM): Remember your training and stay calm. Emergencies can be an adrenaline rush; take it slow, clear your mind and do what you’ve been taught.

Metrolink Matters (MM): What advice can you give to passengers during an incident?

Johnathan Macias (JM): Remain calm. Wait and listen for the conductor to give you instructions. Help other passengers that may need assistance. And remember, in the case of an evacuation, exit the train safely and use the handrails.

Metrolink has a $10 billion capital plan to upgrade our rail system in time for the 2028 Olympic and Paralympic Games. It’s called SCORE (Southern California Optimized Rail Expansion) program. With SCORE the region gets more: more safety improvements, more frequent rail service, more access to job centers and affordable housing, more seamless connections to other rail providers and healthier air for Southern California.

The Los Angeles Economic Development Corporation analyzed SCORE’s impact to the Southern California region.

Here’s what the LAEDC findings concluded about SCORE:

- Creates 113,100 jobs before the 2028 Olympic and Paralympic Games
- 1.36 million jobs by 2050 for an average of 42,600 jobs annually
- Add more than $1.17 trillion to Southern California’s economy
- Generates $683.8 billion in gross regional product throughout the Metrolink six-county service area
- New service attracts 2.3 million pedestrians & 1.3 million bicyclists each year

For more information about SCORE, visit metrolinktrains.com/SCORE

Metrolink’s SCORE Program Scores BIG in Economic Development According to Study

NOMINATE YOUR FAVORITE CONDUCTOR

Do you want us to feature your favorite conductor? Share your experiences at metrolinktrains.com/contact, or on Facebook or Twitter, and tag us @Metrolink.

PARTNERSHIP HIGHLIGHT

Now Playing:
Disney’s FROZEN at the Hollywood Pantages Theater

One sister struggles with being an outsider and harnessing her mysterious powers within. The other sets out on a thrilling adventure to bring her family together once again. Frozen is everything you want in a musical: It’s moving. It’s spectacular. And above all, it’s pure Broadway joy. Tickets start at $39. Ride any Metrolink train to L.A. Union Station and then take a free transfer to the Metro Red Line, exiting at Hollywood/Vine. Learn more at: metrolinktrains.com/frozen.

Dates: Now – February 2, 2020