



FREE RIDES FAQ SHEET

Earth DAY

4.22.19



WHY IS METROLINK OFFERING FREE RIDES ON EARTH DAY?

Metrolink understands how taking cars off the road can benefit our planet. By parking your car and choosing the train, and other forms of public transit, you can reduce traffic and your carbon footprint. Metrolink is offering free rides all day on Earth Day, to encourage people to take the train and avoid traffic, while enjoying a comfortable, convenient and stress-free ride to their work or leisure destination.

DO I NEED A TICKET OR DOCUMENT TO GET MY FREE RIDE?

No, all rides are FREE on Monday, April 22, 2019. When you arrive at the station you can board the train without a ticket.

WHAT TIME ARE FREE RIDES BEING OFFERED ON EARTH DAY?

The free rides are offered all day on Monday, April 22, 2019, on all scheduled Metrolink trains. You can also check the Metrolink Schedule to see the latest train timetable at www.metrolinktrains.com/schedules.

HOW DO I PLAN MY METROLINK TRIP?

Please visit the Metrolink Homepage, select your Origin and Destination station, and click "Get Schedule." This will provide you with departure and arrival times.

Metrolink trains stop at 61 stations (Monday-Friday) along our seven lines. For more information about your nearest station visit www.metrolinktrains.com.

WHAT IF I ALREADY PREPAID FOR A MONTHLY OR WEEKLY PASS? WILL I GET REIMBURSED FOR THE PRICE OF THE TICKET FOR EARTH DAY SINCE IT'S FREE?

Thank you for supporting Metrolink by being a pass holder! The Metrolink free rides on Earth Day is a special promotional offer and will have no impact on your pass.

WHAT IF I WOULD LIKE TO PURCHASE MY WEEKLY PASS ON EARTH DAY, WILL THE TICKET MACHINES BE OPERATING FOR PURCHASES?

Yes, you may purchase your weekly pass on Earth Day, April 22, 2019.

WILL I GET A SEAT IF I TAKE THE TRAIN ON EARTH DAY?

Seats on Metrolink trains are available on a first come, first served basis. Due to an anticipated increase of passengers for the day, we recommend arriving to the station early and understanding some may have to stand.

WILL THERE BE SPACE TO PUT MY BIKE ON THE TRAIN?

Bike space is limited. Traditional passenger cars hold up to 3 bikes, and our modified bike cars hold up to 11 bikes. We suggest arriving early to secure a bike space.

REDUCE, REUSE, AND RIDE THE TRAIN

metrolinktrains.com/freerides